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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Brad Morton

Phone: [REDACTED]

2008 JUL 17 11:48 AM

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Date: 7/15/2008

Opinion      No. 2008 - 69989

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Louis

Savenelli

Account Name:      Louis Savenelli

Home: (602) 000-0000

Street:      n/a

Work:

City:      n/a

CBR:

State:      AZ      Zip: 00000

is:

Utility Company:      Arizona Public Service Company

Division:      Electric

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

Nature of Complaint:

Docket # 01345A-08-0172

From: Louis Savenelli [REDACTED] et]

Sent: Saturday, July 12, 2008 11:48 AM

To: Utilities Div - Mailbox

Cc: Lou Savenelli

Subject: FW: APS Increases Not Acceptable -continuing requests

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Good morning,

FOR THE CORPORATION COMMISSION

Arizona Corporation Commission  
**DOCKETED**

JUL 17 2008

DOCKETED BY	mm
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APS continues its never ending quest for rate increases - always returning to the Corporation Commission and always getting some level of increase. Isn't it wonderful to always be able to get some level of increase from the commission. IT IS ABOUT TIME THE CORPORATION COMMISSION SAID NO! A question I continue to ask and seemingly never appears to be answered - WHAT IS APS DOING TO MANAGE ITS EXPENSES??? I guess it is easier to pass increases on to the consumer than to say no to APS.

Last week I stopped by a friend's home, on a cul-de-sac, and APS was in front of their home - they appeared to be changing a light

bulb in a street fixture. HOWEVER, there were three men and two trucks changing a light bulb. This is efficiency?????

The public has every right to be fairly represented, a public in many cases living on limited or fixed incomes that do not have the luxury getting increases.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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As I look at the last year or so - the headlines in The Arizona Republic continue to scream with rate increase for APS:

Tuesday, June 3, 2008 "APS seeks to modify request for a rate hike" - storyline-- they want more than initially requested.

Thursday, April 10, 2008 "Regulators OK APS tariff hike"

Wednesday, March 26, 2008 "APS bid for rate hike faces hard sell" (Not too hard - appears they received their increase on April 10.

HOWEVER - THIS REQUEST FOR AN INCREASE IN PART WAS TO COVER SUCH ITEMS  
AS:

-Employee cash and stock incentives (NOT AN ACCEPTABLE REASON FOR AN INCREASE)

-The company's supplemental-retirement plan for senior management  
(ABSOLUTELY NOT ACCEPTABLE)

-Half of its lobbying expense (NO!!!! - what, so APS can be awarded more rate increases - NO REJECT)

Wednesday, January 2, 2008 "APS seeks to boost charge for delivery"

Friday, October 26, 2007 "Earnings rise 13% for APS parent" and they want more rate increase from the commission. NOT ACCEPTABLE!

Wednesday, August 29, 2007 "APS seeks ratepayer tariff hike"

AND SO IT GOES, A NEVER ENDING STORY OF RATE HIKE REQUESTS BY APS THAT APPEARS TO ALWAYS

RESULT IN AN INCREASE OF SOME AMOUNT.

SURE, THEY KEEP GOING BACK TO THE COMMISSION - THEY ARE AWARDED RATE INCREASES.

The corporation Commission must first represent the best interests of the Arizona consumer and not always that of big business.

Thank you,  
L. Savenelli  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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From: [Bradley Morton  
Sent: Tuesday, July 15, 2008 7:47 AM  
To: [REDACTED]@cox.net  
Subject: APS

Mr Savenelli,

Your opinion regarding the APS rate case has been received by the Arizona Corporation Commission and has been docketed. If further concerns please contact me at 602-542-0836.

Regards,

Bradley Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

**Date Completed: 7/15/2008**

**Opinion No. 2008 - 69989**

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